



March 16, 2020

To our valued patients:

The health and safety of our patients and staff is always our top priority. We understand the COVID-19 is on everyone's mind right now and we want to reassure you that we are committed to keeping our patients, staff and community safe.

Cleanliness and infection control practices have always been part of our daily routine. Here are just a few ways we work hard to keep our offices safe:

- Our lobby, restrooms and treatment rooms are wiped down frequently throughout the day with medical grade sanitizers and antibacterial agents.
- Treatment rooms are sanitized with pharmaceutical grade disinfectants following each treatment.
- Hand sanitizer is also available throughout our office for patients, staff and visitors.
- Our doctors and clinical team always clean their hands thoroughly before and after inactions with every patient.
- We always practice universally accepted protocols for sanitizing and sterilizing instruments for every patient.

At this time, our office remains open for patient care during our regular business hours, Monday through Friday 8:30am to 5pm. All scheduled surgeries and in office procedures will be determined a few days prior to scheduled date. Our team is closely monitoring updates from health officials and taking all extra precautions to safeguard the health of our patients, as always.

To help us with our efforts, we kindly ask that if you are experiencing cold or flu like symptoms to please reschedule your appointment. If you have traveled internationally or been in the vicinity of someone who has tested positive for the coronavirus within the last few weeks, please reschedule your appointment. Our team members who are feeling unwell are required to stay home for their safety and yours.

Measures you can take to minimize your own risk include avoiding touching your eyes, nose and mouth. If you have a cough, please cough into a tissue, then thoroughly wash your hands for at least 20 seconds.

As details become available, we will continue to monitor the situation closely and follow the guidance provided by the U.S. Centers for Disease Control and Prevention. If you have any questions, please feel free to call us at (954) 987-8100 or email [admin@psssf.com](mailto:admin@psssf.com).

Take care and be well!

Plastic Surgery Specialists of South Florida